

Appendix A: Pilot Plan and Acceptance Scorecard

PREPARED FOR Gallery Condominiums Board
BY Elberta Labs
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PART OF Managed Camera Intelligence pilot package

This appendix sets out how the pilot runs and how it will be judged. The aim is a decision a board can make on evidence, not impression. Every measure below has a baseline, a target, and a method, and each is agreed before launch.

SCOPE IN DETAIL

INCLUDED IN THE PILOT	COORDINATION ONLY	FUTURE ROADMAP
Selected existing camera feeds and IntuVision alerts, connected into one reception queue with AI-assisted prioritization, staff training, and reporting.	Camera, network, and access-control vendors, engaged when their work affects the pilot. Elberta does not hire or pay these vendors.	Access-door event analytics and broader consolidation across the building's systems.

Access control appears only as coordination and future roadmap. It is not a pilot deliverable.

HOW THE PILOT RUNS

PHASE	WHAT HAPPENS
Weeks 1 to 2	Baseline measurement and shadow mode. AI recommendations are recorded but do not change the alerts staff act on.
Weeks 3 to 4	Supervised prioritization and reception training. The queue goes live under review.
Weeks 5 to 7	Measured live operation against the scorecard.
Week 8	Results, capacity findings, handover package, and a board go/no-go report.

ACCEPTANCE SCORECARD

Sign-off is by the board or its designee, on the Week 8 report. Where a result is inconclusive, the measurement window is extended within the pilot term at no additional fee before a go/no-go call is made.

MEASURE	BASELINE	TARGET	METHOD
Alert volume per camera-day at the front desk	Measured in weeks 1 to 2	At least 50% lower after prioritization	Queue counts, before and after
Downgrades judged correct by a human reviewer	Not applicable	At least 95% of a sampled set	Weekly human review of sampled downgrades
Concerning events wrongly downgraded	Not applicable	Zero tolerance; any miss triggers a tuning review	Human review plus incident check
Staffed shifts using the dashboard	Measured at launch	At least 80%	Dashboard session logs
Median acknowledgment time by severity	Measured in weeks 1 to 2	Improves against baseline	Queue acknowledgment timestamps
System availability during staffed hours	Not applicable	At least 95%	Health monitoring uptime
Maximum camera load	Not applicable	12 cameras at 1080p and about 5 frames per second	Load test on the pilot appliance
Staff feedback after training	Not applicable	Net positive	Structured survey

INITIAL PROOF-OF-CONCEPT OBSERVATIONS

Before the pilot, Elberta ran a short proof of concept at no charge on the Peachtree pedestrian gate to confirm that AI screening works on the existing cameras without per-camera license fees. Over a four-day sample the camera produced about 40 alerts, roughly 10

per day, most of them routine gate traffic and maintenance activity. AI screening separated the routine from the worth-a-look without discarding anything.

These are illustrative observations from one camera over a few days. They are not a general conclusion. The 60-day pilot, measured against the scorecard above, is the actual validation.